



GRANDE PROVENCE

— 1694 —

Heritage Wine Estate

FRANSCHHOEK · SOUTH AFRICA

Reservations, Payments and Cancellation Policies

01 June 2013 – 30 September 2014

- Grande Provence requires a 50% non-refundable deposit upon confirmation of your booking.
- The balance must be paid 45 days prior to your arrival.
- Cancellation outside 45 days will result in a loss of the deposit.
- Cancellation 45-0 days will result in a 100% loss.
- All tariffs are quoted in South African Rand. Foreign currency payments are accepted at the daily bank rate of exchange valid in South Africa on the date that payment is received.
- Tariffs are subject to confirmation at the time of booking.
- All foreign transactions may attract an extra 2% handling fee over and above the bank's usual exchange rate, which will be charged to your account by your bank along with any other bank charges.
- Please note that payments can be made by Amex, Visa, Mastercard as well as Dinners.
- Payments made directly into The Grande Provence bank account is preferred:

Grande Provence Properties (Pty) Ltd
Nedbank, Stellenbosch, South Africa
Account no: 1498087205
Branch code: 149821
Swift code: NEDSZAJJ

Please fax a copy of the transfer slip to: +27 21 876 8601 alternatively email to accounts@grandeprovence.co.za

- Grande Provence reserves the right to cancel any booking should full payment not be received 45 days prior to arrival. Should it be a last minute booking, Grande Provence will allow for 5 days from time of booking confirmation until payment reaches us before Grande Provence will cancel the booking.
- All reservations are made subject to the terms and conditions of the above.

THE HUKA RETREATS

Intimate · Sensual · Elegant

NEW ZEALAND · FIJI · SOUTH AFRICA

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11 June 2013